



Commitment to Privacy

DetailXPerts Franchise Systems, LLC is committed to providing access to services and information online in a manner that respects and protects your privacy. This statement describes our information collection practices and explains how we use and protect your personal information.

Scope

This statement applies only to information collected by this web site. It does not apply to information collected offline; surveys or research studies conducted by other means.

What we collect and why

We collect the following types of information about you:

- **Your login information.** Login information is used to determine whether or not you are authorized to use specific services.
- **Personally identifiable information that you provide voluntarily.** This includes information such as contact information that allows us to respond to your requests; the information you provide in online web forms (e.g., application forms, registration forms, survey forms, etc.)

This information is used to process your application, your registration, your purchase, your gift; respond to your requests, communicate with you, provide you with better service; as agreed upon in the survey or research study.

- **Tracking information that you specifically agree to.** With your opt-in consent, we collect personally identifiable information that allows us to track your visits online and offer you information we believe would interest you, based on your visits to our web site.
- **Auto-collected information (web logs).** Our web server automatically recognizes the Internet domain and IP address from which you accessed our web site, the date and time of your visit, and the pages you visited on our site, as well as information automatically forwarded by your browser. This information is used to help us understand aggregate uses of our site, track usage trends, and improve our services. Web logs may also be used for system problem monitoring and maintenance. This information is retained on a temporary basis and then deleted completely from our systems.

Cookies

Cookies are small text files that many web sites transfer to users' hard drives to enable the site to deliver personalized services or to provide persistent authentication. The information contained in a cookie typically includes information collected automatically by the web server and/or information provided voluntarily by the user. The user controls, via the computer's operating system, whether cookies will be accepted and, if so, how they will be handled (for example, deleted or saved). Our web site does not use cookie technology.

Security

Our office is committed to ensuring the security of your information. We have put in place reasonable physical, technical, and administrative safeguards designed to prevent unauthorized access to, or use of, the information collected online.



Sharing your information

We will not share your information with third parties except

- as required by law,
- as necessary to protect the University's interests,
- with service providers acting on our behalf who have agreed in writing to protect the confidentiality of the data, or
- in instances that you permit OR in accordance with your consent

If you are authorizing periodic payments, these third parties will retain the information you have provided when necessary to process such payments.

Links to other web sites

This site may contain links to other web sites not affiliated with our office. We are not responsible for the privacy practices of these other sites, including other DetailXPerts Franchise Systems, LLC sites. We encourage you to read the privacy statements of other sites for assurance that their practices safeguard your privacy.