



## Privacy Policy for [www.detailxpertsfranchise.com](http://www.detailxpertsfranchise.com)

### **Commitment to Privacy**

DetailXPerts Franchise Systems, LLC is committed to providing access to services and information online in a manner that respects and protects your privacy. This statement describes our information collection practices. Also, it explains how we use and protect your personal information. By using this site, you consent to the following as required by applicable privacy law, including the EU's General Data Protection Regulation (GDPR).

### **Scope**

This statement applies only to information collected by this web site. It does not apply to information collected offline or through surveys or research studies conducted by other means. DetailXPerts Franchise Systems, LLC is the sole data controller of this information and every user can contact us by using the available contact information provided on the site. We do not use this information to make automated decisions.

### **What we collect and why**

We collect the following types of information about you:

- Your login information.

Login information is used to determine whether or not you are authorized to use specific services.

- Personally identifiable information that you provide voluntarily.

This includes information such as contact information that allows us to respond to your requests; the information you provide in online web forms (e.g. application forms, registration forms, survey forms, etc.). This information is used to process your application, your registration, your purchase, your gift; respond to your requests, communicate with you, provide you with better service; as agreed upon in the survey or research study.

- Tracking information that you specifically agree to.

With your opt-in consent, we collect personally identifiable information that allows us to track your visits online and offer you information we believe would interest you, based on your visits to our web site.

- Auto-collected information (web logs).

Our web server automatically recognizes the Internet domain and IP address from which you accessed our website, the date and time of your visit, and the pages you visited on our site, as well as information automatically forwarded by your browser. This information is used to help us understand aggregate uses of our site, track usage trends, and improve our services. Weblogs may also be used for system problem monitoring and maintenance. This information is retained on a temporary basis and then deleted completely from our systems.

- Cookies

Cookies are small text files that many web sites transfer to users' hard drives to enable the site to deliver personalized services or to provide persistent authentication. The information contained in a cookie typically includes information collected automatically by the web server and/or information provided voluntarily by the user. The user controls, via the computer's operating system, whether cookies will be accepted and, if so, how they will be handled (for example, deleted or saved). Our web site does not use cookie technology.

### **Third Parties**

This website uses third-party services that have access to all or some of the information you share with us. These third-party services help us with our advertising campaigns and information analysis - Google Inc., MediaLinkers LLC, and Sparktank Creative.

### **Sensitive Personal Data**

We do not collect or process in any way sensitive personal data such as race or ethnic origin, political opinions, religious or philosophical beliefs, trade union memberships, genetic or biometric data, health or mortality, sex life or sexual orientation.

### **Security**

Our office is committed to ensuring the security of your information. We have put in place reasonable physical, technical, and administrative safeguards designed to prevent unauthorized access to, or use of, the information collected online.

### **Sharing your information**

We will not share your information with third parties except

- as required by law,
- as necessary to protect the company's interests,
- with service providers acting on our behalf who have agreed in writing to protect the confidentiality of the data, or
- in instances that you permit OR in accordance with your consent.

If you are authorizing periodic payments, these third parties will retain the information you have provided when necessary to process such payments.

### **User Access Requests**

Every user has the right to submit a user access request, also known as Subject Access Request (or SAR) by filling in our Contact form with title subject "Subject Access Request". DetailXPerts Franchise Systems, LLC will complete the request within 30 days and will provide the user with a copy of the information it has for them.

### **Links to other web sites**

This site may contain links to other web sites not affiliated with our office. We are not responsible for the privacy policy of these other sites, including other DetailXPerts Franchise Systems, LLC sites. We encourage you to read the privacy policy statements of other sites for assurance that their practices safeguard your privacy.